

STATE OF ARIZONA

Department of Health Services

NOTICE OF REQUEST FOR PROPOSALS

ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 W. Adams Street, Room 303 Phoenix, Arizona 85007 (602) 542-1040 (602) 542-1741 Fax

SOLICITATION NUMBER:	SOLICITATION NUMBER: HP861001
SOLICITATION DUE DATE/TIME:	Friday, August 3 rd , 2007, 3:00pm- Local Time.
SUBMITTAL LOCATION:	Arizona Department of Health Services Office of Procurement 1740 West Adams Street, Room 303 Phoenix, Arizona 85007
DESCRIPTION:	Well Woman Healthcheck Program
Arizona Department of Health Services at the ab- he correct time and date will be opened and the	we sealed proposals for the services specified will be received by the ove specified location, until the time and date cited. Offers received by name of each Offeror will be publicly read. To obtain a copy or review ck on the Quick Links Procurement site. If obtaining a copy via the sto the above solicitation.
Offers must be in the actual possession of the A and at the location indicated above. Late offers v	rizona Department of Health Services on or prior to the time and date, will not be considered.
	or package with the Solicitation number and the Offeror's name and ckage. All offers must be completed in ink or typewritten. Additional this solicitation.
	s may request special accommodations such as interpreters, alternative Such requests are to be addressed to the Solicitation Contact Person
OFFERORS ARE STRONGLY ENCOURAGED 1	O CAREFULLY READ THE ENTIRE SOLICITATION
Solicitation Contact Person:	
Pam Giroux	
Name	Procurement Administrator
(602) 542-2944 /girouxp@azdhs.gov	
Telephone Number / Email	Date

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- **A. Definition of Terms.** As used in these Instructions, the terms listed below are defined as follows:
- 1. "Attachment" means any item the Solicitation requires an Offeror to submit as part of the Offer.
- 2. "Contract" means the combination of the Solicitation, including the Uniform and Special Instructions to Offerors, the Uniform and Special Terms and Conditions, and the Specifications and Statement or Scope of Work; the Offer and any Best and Final Offers; and any Solicitation Amendments or Contract Amendments, and any terms applied by law.
- 3. "Contract Amendment" means a written document signed by the Procurement Officer that is issued for the purpose of making changes in the Contract.
- 4. "Contractor" means any person who has a Contract with the State.
- 5. "Days" means calendar days unless otherwise specified.
- 6. "Exhibit" means any item labeled as an Exhibit in the Solicitation or placed in the Exhibits section of the Solicitation.
- 7. "Offer" means bid, proposal or quotation.
- 8. "Offeror" means a vendor who responds to a Solicitation.
- 9. "Procurement Officer" means the person, or his or her designee, duly authorized by the State to enter into and administer Contracts and make written determinations with respect to the Contract.
- 10. "Solicitation" means an Invitation for Bids ("IFB"), a Request for Proposals ("RFP"), or a Request for Quotations ("RFQ").
- 11. "Solicitation Amendment" means a written document that is signed by the Procurement Officer and issued for the purpose of making changes to the Solicitation.
- 12. "Subcontract" means any Contract, express or implied, between the Contractor and another party or between a subcontractor and another party delegating or assigning, in whole or in part, the making or furnishing of any material or any service required for the performance of the Contract.
- 13. "State" means the State of Arizona and Department or Agency of the State that executes the Contract.
- 14. "State Fiscal Year" means the period beginning with July 1 and ending June 30.

B. Inquiries

- 1. <u>Duty to Examine</u>. It is the responsibility of each Offeror to examine the entire Solicitation, seek clarification in writing (inquiries), and examine its' Offer for accuracy before submitting the Offer. Lack of care in preparing an Offer shall not be grounds for modifying or withdrawing the Offer after the Offer due date and time, nor shall it give rise to any Contract claim.
- Solicitation Contact Person. Any inquiry related to a Solicitation, including any requests for or inquiries
 regarding standards referenced in the Solicitation, shall be directed solely to the Solicitation contact person.
 The Offeror shall not contact or direct inquiries concerning this Solicitation to any other State employee
 unless the Solicitation specifically identifies a person other than the Solicitation contact person as a
 contact.

- 3. <u>Submission of Inquiries</u>. The Procurement Officer or the person identified in the Solicitation as the contact for inquiries except at the Pre-Offer Conference, require that an inquiry be submitted in writing. Any inquiry related to a Solicitation shall refer to the appropriate Solicitation number, page and paragraph. Do not place the Solicitation number on the outside of the envelope containing that inquiry, since it may then be identified as an Offer and not be opened until after the Offer due date and time. The State shall consider the relevancy of the inquiry but is not required to respond in writing.
- 4. <u>Timeliness</u>. Any inquiry or exception to the solicitation shall be submitted as soon as possible and should be submitted at least seven days before the Offer due date and time for review and determination by the State. Failure to do so may result in the inquiry not being considered for a Solicitation Amendment.
- 5. <u>No Right to Rely on Verbal Responses</u>. An offeror shall not rely on verbal responses to inquiries. A verbal reply to an inquiry does not constitute a modification of the solicitation.
- 6. <u>Solicitation Amendments</u>. The Solicitation shall only be modified by a Solicitation Amendment.
- 7. <u>Pre-Offer Conference.</u> If a pre-Offer conference has been scheduled under this Solicitation, the date, time and location shall appear on the Solicitation cover sheet or elsewhere in the Solicitation. Offerors should raise any questions about the Solicitation or the procurement at that time. An Offeror may not rely on any verbal responses to questions at the conference. Material issues raised at the conference that result in changes to the Solicitation shall be answered solely through a written Solicitation Amendment.
- 8. <u>Persons With Disabilities</u>. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Solicitation contact person. Requests shall be made as early as possible to allow time to arrange the accommodation.

C. Offer Preparation

- 1. <u>Forms: No Facsimile, Telegraphic or Electronic Mail Offers.</u> An Offer shall be submitted either on the forms provided in this Solicitation or their substantial equivalent. Any substitute document for the forms provided in this Solicitation must be legible and contain the same information requested on the forms, unless the solicitation indicates otherwise. A facsimile, telegraphic, mailgram or electronic mail Offer shall be rejected if submitted in response to requests for proposals or invitations for bids, unless the solicitation indicated otherwise.
- 2. <u>Typed or Ink; Corrections.</u> The Offer shall be typed or in ink. Erasures, interlineations or other modifications in the Offer shall be initialed in ink by the person signing the Offer. Modifications shall not be permitted after Offers have been opened except as otherwise provided under applicable law.
- 3. <u>Evidence of Intent to be Bound</u>. The Offer and Acceptance form within the Solicitation shall be submitted with the Offer and shall include a signature (or acknowledgement for electronic submissions, when authorized) by a person authorized to sign the Offer. The signature shall signify the Offeror's intent to be bound by the Offer and the terms of the Solicitation and that the information provided is true, accurate and complete. Failure to submit verifiable evidence of an intent to be bound, such as an original signature, shall result in rejection of the Offer.
- 4. Exceptions to Terms and Conditions. All exceptions included with the Offer shall be submitted in a clearly identified separate section of the Offer in which the Offeror clearly identifies the specific paragraphs of the Solicitation where the exceptions occur. Any exceptions not included in such a section shall be without force and effect in any resulting Contract unless such exception is specifically accepted by the Procurement Officer in a written statement. The Offeror's preprinted or standard terms will not be considered by the State as a part of any resulting Contract.
 - i. <u>Invitation for Bids.</u> An Offer that takes exception to a material requirement of any part of the Solicitation, including terms and conditions, shall be rejected.

- ii. <u>Request for Proposals</u>. All exceptions that are contained in the Offer may negatively affect the State's proposal evaluation based on the evaluation criteria stated in the Solicitation or result in rejection of the Offer. An offer that takes exception to any material requirement of the solicitation may be rejected.
- 5. <u>Subcontracts</u>. Offeror shall clearly list any proposed subcontractors and the subcontractor's proposed responsibilities in the Offer.
- 6. Cost of Offer Preparation. The State will not reimburse any Offeror the cost of responding to a Solicitation.
- 7. <u>Solicitation Amendments</u>. Each Solicitation Amendment shall be signed with an original signature by the person signing the Offer, and shall be submitted no later than the Offer due date and time. Failure to return a signed (or acknowledgement for electronic submission, when authorized) copy of a Solicitation Amendment may result in rejection of the Offer.
- 8. <u>Federal Excise Tax</u>. The State of Arizona is exempt from certain Federal Excise Tax on manufactured goods. Exemption Certificates will be provided by the State.
- 9. <u>Provision of Tax Identification Numbers</u>. Offerors are required to provide their Arizona Transaction Privilege Tax Number and/or Federal Tax Identification number in the space provided on the Offer and Acceptance Form.
 - 9.1 <u>Employee Identification</u>. Offeror agrees to provide an employee identification number or social security number to the State for the purposes of reporting to appropriate taxing authorities, monies paid by the State under this contract. If the federal identifier of the offeror is a social security number, this number is being requested solely for tax reporting purposes and will be shared only with appropriate state and federal officials. This submission is mandatory under 26 U.S.C. § 6041A.
- 10. <u>Identification of Taxes in Offer</u>. The State of Arizona is subject to all applicable state and local transaction privilege taxes. All applicable taxes shall be identified as a separate item offered in the solicitation when applicable, the tax rate and amount shall be identified on the price sheet. At all times, payment of taxes and the determination of applicable taxes are the sole responsibility of the contractor.
- 11. <u>Disclosure</u>. If the firm, business or person submitting this Offer has been debarred, suspended or otherwise lawfully precluded from participating in any public procurement activity, including being disapproved as a subcontractor with any Federal, state or local government, or if any such preclusion from participation from any public procurement activity is currently pending, the Offeror shall fully explain the circumstances relating to the preclusion or proposed preclusion in the Offer. The Offeror shall include a letter with its Offer setting forth the name and address of the governmental unit, the effective date of this suspension or debarment, the duration of the suspension or debarment, and the relevant circumstances relating to the suspension or debarment. If suspension or debarment is currently pending, a detailed description of all relevant circumstances including the details enumerated above shall be provided.
- 12. <u>Solicitation Order of Precedence</u>. In the event of a conflict in the provisions of this Solicitation, the following shall prevail in the order set forth below:
 - 12.1 Special Terms and Conditions;
 - 12.2 Uniform Terms and Conditions;
 - 12.3 Statement or Scope of Work;
 - 12.4 Specifications;
 - 12.5 Attachments;
 - 12.6 Exhibits;
 - 12.7 Special Instructions to Offerors:
 - 12.8 Uniform Instructions to Offerors.
 - 12.9 Other documents referenced or included in the Solicitation.

13. <u>Delivery</u>. Unless stated otherwise in the Solicitation, all prices shall be F.O.B. Destination and shall include all freight, delivery and unloading at the destination(s).

D. Submission of Offer

- Sealed Envelope or Package. Except for electronic submissions, when authorized, each Offer shall be submitted to the submittal location identified in this Solicitation. Offers should be submitted in a sealed envelope or container. The envelope or container should be clearly identified with name of the Offeror and Solicitation number. The State may open envelopes or containers to identify contents if the envelope or container is not clearly identified.
- Offer Amendment or Withdrawal. An Offer may not be amended or withdrawn after the Offer due date and time except as otherwise provided under applicable law.
- <u>Public Record</u>. All Offers submitted and opened are public records and must be retained by the State. Offers shall be open to public inspection after Contract award, except for such Offers deemed to be confidential by the State. If an Offeror believes that information in its Offer should remain confidential, it shall indicate as confidential the specific information and submit a statement with its Offer detailing the reasons that the information should not be disclosed. Such reasons shall include the specific harm or prejudice which may arise. The State shall determine whether the identified information is confidential pursuant to the Arizona Procurement Code.
- 4 <u>Non-collusion, Employment, and Services</u>. By signing the Offer and Acceptance Form or other official contract form, the Offeror certifies that:
 - i. The Offeror did not engage in collusion or other anti-competitive practices in connection with the preparation or submission of its Offer; and
 - ii. The Offeror does not discriminate against any employee or Offeror for employment or person to whom it provides services because of race, color, religion, sex, national origin, or disability, and that it complies with all applicable Federal, state and local laws and executive orders regarding employment.

E. Evaluation

- 1 <u>Unit Price Prevails</u>. In the case of discrepancy between the unit price or rate and the extension of that unit price or rate, the unit price or rate shall govern.
- 2 Taxes. Arizona transaction privilege and use taxes shall not be considered when evaluating Offers.
- 3 <u>Prompt Payment Discount:</u> Prompt payment discounts of thirty (30) days or more set forth in an Offer shall be deducted from the offer for the purposes of evaluating that price.
- 4 <u>Late Offers</u>. An Offer submitted after the exact Offer due date and time shall be rejected.
- 5 <u>Disqualification</u>. A Offeror (including any of its' principals) who is currently debarred, suspended or otherwise lawfully prohibited from any public procurement activity shall have its offer rejected.
- Offer Acceptance Period. An Offeror submitting an Offer under this Solicitation shall hold its Offer open for the number of days from the Offer due date that is stated in the Solicitation. If the Solicitation does not specifically state a number of days for Offer acceptance, the number of days shall be one hundred-twenty (120). If a Best and Final Offer is requested pursuant to a Request for Proposals, an Offeror shall hold its Offer open for one hundred-twenty (120) days from the Best and Final Offer due date.

- Payment. Payments shall comply with the requirements of A.R.S. Titles 35 and 41, Net 30 days. Upon receipt and acceptance of goods or services, the Contractor shall submit a complete and accurate invoice for payment from the State within thirty (30) days.
- 8 <u>Waiver and Rejection Rights</u>. Notwithstanding any other provision of the Solicitation, the State reserves the right to:
 - 8.1 Waive any minor informality;
 - 8.2 Reject any and all Offers or portions thereof; or
 - 8.3 Cancel the Solicitation.

F. Award

- Number or Types of Awards. The State reserves the right to make multiple awards or to award a Contract by individual line items or alternatives, by group of line items or alternatives, or to make an aggregate award, or regional awards, whichever is most advantageous to the State. If the Procurement Officer determines that an aggregate award to one Offeror is not in the State's best interest, "all or none" Offers shall be rejected.
- 2 <u>Contract Inception</u>. An Offer does not constitute a Contract nor does it confer any rights on the Offeror to the award of a Contract. A Contract is not created until the Offer is accepted in writing by the Procurement Officer's signature on the Offer and Acceptance Form. A notice of award or of the intent to award shall not constitute acceptance of the Offer.
- 3 <u>Effective Date</u>. The effective date of this Contract shall be the date that the Procurement Officer signs the Offer and Acceptance form or other official contract form, unless another date is specifically stated in the Contract.

G. Protests.

- A protest shall comply with and be resolved according to Arizona Revised Statutes Title 41, Chapter 23, Article 9 and rules adopted thereunder. Protests shall be in writing and be filed with both the Procurement Officer of the purchasing agency and with the State Procurement Administrator. A protest of a Solicitation shall be received by the Procurement Officer before the Offer due date. A protest of a proposed award or of an award shall be filed within ten (10) days after the protester knows or should have known the basis of the protest. A protest shall include:
 - 1.1 The name, address and telephone number of the protester;
 - 1.2 The signature of the protester or its representative;
 - 1.3 Identification of the purchasing agency and the Solicitation or Contract number;
 - 1.4 A detailed statement of the legal and factual grounds of the protest including copies of relevant documents; and
 - 1.5 The form of relief requested.

H. Comments Welcome

The Stare Procurement Office periodically reviews th Uniform Instructions to Offerors and welcomes any coments you may have. Please submit your comments to: Stat Procurement Administrator, State Procurement Office, 100 North 15th Avenue, Suite 104, Phoenix, Arizona 85007.

SPECIAL INSTRUCTIONS TO OFFERORS

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1. PROPOSAL FORMAT:

One (1) original and three (3) copies of each proposal shall be submitted on the forms and in the following format. The responses shall be typed using a 12-point font and single-spaced. The original copy of the proposal should be clearly labeled "ORIGINAL". The three copies shall be submitted stapled and marked as copy. The material should be in sequence and related to the RFP. The Department will not provide any reimbursement for the cost of developing or presenting proposals in response to this RFP. Failure to include the requested information may have a negative impact on the evaluation of the Offeror's proposal. Offeror shall have a table of contents, and tabs for each section. The original, ink signed proposal shall be provided in a 1 inch, 3 ring binder labeled with Offeror's name and project title, with tabs for each section:

- a. Table of Contents: The Offeror shall provide page numbers for each section of the proposal.
- b. Signed Offer and Acceptance Form: to be signed by an authorized person.

c. Offeror's Experience/Expertise/Reliability and Qualifications:

- 1. Provide a description of Offeror's experience and expertise regarding the services offered, company history, location, number of years in business, types of services provided, and number of full and part-time employees.
- 2. Provide resumes for the identified main key personnel. The resume shall include name, title, key responsibilities and previous experiences that are relative to the field.

d. Method of Approach:

- 1. The Offeror shall prepare and submit a written narrative describing the method of approach that will be used to provide the services for which the offer is submitted. Written narratives shall not exceed five (5) pages.
- Submit examples of a prior project with activities similar to those listed in the selected categories, a description of the customer's project, the approach used to complete the project, recommendations made to the client and justification for such recommendations, and the project outcome.
- 3. Provide evidence of previous projects completed within the last three (3) years related to public health, government, or non-profit organizations.

e. Resources and Budget:

- 1. Price Sheet / Fee Schedule Complete price sheet on page 39.
- 2 Budget Breakdown and Justification Provide a detailed narrative justification for each "Type of Unit" in Price Sheet

f. Organization:

1. Organization Chart (Personnel) - Provide a current organizational chart which includes Offeror's personnel and positions.

SPECIAL INSTRUCTIONS TO OFFERORS SOLICITATION NO.: HP861001

- 2. Board of Directors Provide a current list of Board of Directors.
- g. References: Offerors shall use the format on Attachment 1 Offeror's Experience and provide three
 (3) References from the same or similar previous experiences.
- h. Other Attachments: The Offeror should submit any additional information on its firm (such as annual reports, brochures or CDs) that may be helpful in evaluating its background, history, resources, or track records with other clients in work that is related to the needs of the Department.

2. PROPOSAL OPENING:

Proposals shall be opened publicly at the time and place designated on the cover page of this document. The name of each Offeror shall be read publicly and recorded. Prices will NOT be read. Proposals will not be subject to public inspection until after contract award.

3. EVALUATION CRITERIA:

In accordance with A.R.S. § 41-2534, competitive sealed proposals, awards shall be made to the responsible Offeror(s) whose proposal(s) is(are) determined in writing to be the most advantageous to the Department based upon the evaluation criteria listed below. The evaluation factors are listed in the relative order of importance.

- 4.1 Experience/Expertise/Reliability, Qualifications and Organization.
- 4.2 Method of Approach
- 4.3 Cost
- 4.4 Conformance to all other RFP Requirements and Conditions

4. PROPOSAL ORGANIZATION AND SUBMISSION:

- a. Table of Contents
- b. Complete Offer and Acceptance Form and signed by authorized person
- c. Signed Solicitation Amendments, if applicable
- d. Uniform Terms and Conditions (one set with the original proposal only)
- e. Special Terms and Conditions (one set with the original proposal only)
- f. Offeror's Experience/Expertise/Reliability and Qualifications
- g. Method of Approach
- h. Completed Price Sheet / Fee Schedule
- i. Organizational Chart
- j. References

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- k, Completed Contact Information: Page 37, Item 6- Offeror to fill out Company address
- Other attachments

5. DISCUSSION:

In accordance with A.R.S. §41-2534, after the initial receipt of proposals, the Department reserves the option to conduct discussions with those Offerors who submit proposals determined by the Department to be reasonably susceptible of being selected for award regarding the contract and the relative methods of approach for furnishing the required services.

6. CONFIDENTIAL INFORMATION:

- a. If a person believes that a bid, proposal, offer, specification, or protest contains information that should be withheld, a statement advising the procurement officer of this fact and explaining the reasons for confidentiality shall accompany the submission, and the information shall be so identified wherever it appears. The person shall stamp or specifically identify all information the person believes remains confidential.
- b. The information identified by the person as confidential shall not be disclosed until the director makes a written determination.
- c. The director shall review the statement and information and shall determine in writing whether the information shall be withheld.
- d. If the director determines to disclose the information, the director shall inform the Offeror in writing of such determination.

7. PROPOSAL EXCEPTIONS:

Any Proposal that takes exception to any of the clauses within the Uniform Terms and Conditions or the Special Terms and Conditions may not be considered for evaluation or award.

8. OFFSHORE PERFORMANCE OF WORK PROHIBITED:

Due to security and identity protection concerns, direct services under this contract shall be performed within the borders of the United States. Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or 'overhead' services, redundant back-up services or services that are incidental to the performance of the contract. This provision applies to work performed by subcontractors at all tiers. Offerors shall declare all anticipated offshore services in the proposal.

9. FEDERAL IMMIGRATION AND NATIONALITY ACT:

By submission of the offer, the Offeror warrants that the Offeror and all proposed subcontractors are and shall remain in compliance with all federal, state and local immigration laws and regulations relating to the immigration status of their employees. The State may, at its sole discretion require evidence of compliance. The Offeror shall have five (5) days from receipt of the request to supply adequate information. Failure to

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comply with this instruction or failure to supply requested information within the timeframe specified shall result in the offer not being considered for contract award.

10. INCLUSIVE OFFERORS:

If the Offeror uses subcontractors, Offerors are encouraged to make every effort to utilize subcontractors that are small, women owned and/or minority owned business enterprises. Offerors who are committing a portion of their work to such subcontractors shall do so by identifying the type of services and work to be performed by providing detail concerning your organization's utilization of small, women-owned and/or minority business enterprises. Emphasis should be placed on specific areas that are subcontracted and percentage of contract utilization and how this effort will be administered and managed, including reporting requirements.

11. WRITTEN QUESTIONS:

All questions regarding this solicitation shall be submitted in writing or email prior to the RFP due date to:

Pam Giroux, Procurement Specialist Arizona Department of Health Services 1740 W. Adams, Room 303 Phoenix, AZ 85007

Phone No.: (602) 542-2944 Fax No.: (602) 542 -1741

Email Address: girouxp@azdhs.gov

- **DEFINITION OF TERMS:** As used in this Solicitation and any resulting Contract, the terms listed below are defined as follows:
- 1.1 "Attachment" means any item the Solicitation requires the Offeror to submit as part of the Offer.
- 1.2 "Contract" means the combination of the Solicitation, including the Uniform and Special Instructions to Offerors, the Uniform and Special Terms and Conditions, and the Specifications and Statement or Scope of Work; the Offer and any Best and Final Offers; and any Solicitation Amendments or Contract Amendments.
- 1.3 "Contract Amendment" means a written document signed by the Procurement Officer that is issued for the purpose of making changes in the Contract.
- 1.4 "Contractor" means any person who has a Contract with the State.
- 1.5 "Days" means calendar days unless otherwise specified.
- 1.6 "Exhibit" means any item labeled as an Exhibit in the Solicitation or placed in the Exhibits section of the Solicitation.
- 1.7 "Gratuity" means a payment, loan, subscription, advance, deposit of money, services, or anything of more than nominal value, present or promised, unless consideration of substantially equal or greater value is received.
- 1.8 "Materials" means all property, including equipment, supplies, printing, insurance and leases of property but does not include land, a permanent interest in land or real property or leasing space.
- 1.9 *"Procurement Officer"* means the person, or his or her designee, duly authorized by the State to enter into and administer Contracts and make written determinations with respect to the Contract.
- 1.10 "Services" means the furnishing of labor, time or effort by a contractor or subcontractor which does not involve the delivery of a specific end product other than required reports and performance, but does not include employment agreements or collective bargaining agreements.
- 1.11 "Subcontract" means any Contract, express or implied, between the Contractor and another party or between a subcontractor and another party delegating or assigning, in whole or in part, the making or furnishing of any material or any service required for the performance of the Contract.
- 1.12 "State" means the State of Arizona and Department or Agency of the State that executes the Contract.
- 1.13 "State Fiscal Year" means the period beginning with July 1 and ending June 30.

2 CONTRACT INTERPRETATION:

- 2.1 <u>Arizona Law.</u> The Arizona law applies to this Contract including, where applicable, the Uniform Commercial Code as adopted by the State of Arizona and the Arizona Procurement Code, Arizona Revised Statutes (A.R.S.) Title 41, Chapter 23, and its implementing rules, Arizona Administrative Code (A.A.C.) Title 2, Chapter 7.
- 2.2 <u>Implied Contract Terms</u>. Each provision of law and any terms required by law to be in this Contract are a part of this Contract as if fully stated in it.

- 2.3 <u>Contract Order of Precedence</u>. In the event of a conflict in the provisions of the Contract, as accepted by the State and as they may be amended, the following shall prevail in the order set forth below:
 - 2.3.1 Special Terms and Conditions:
 - 2.3.2 Uniform Terms and Conditions;
 - 2.3.3 Statement or Scope of Work;
 - 2.3.4 Specifications;
 - 2.3.5 Attachments;
 - 2.3.6 Exhibits:
 - 2.3.7 Documents referenced or included in the Solicitation.
- 2.4 <u>Relationship of Parties</u>. The Contractor under this Contract is an independent Contractor. Neither party to this Contract shall be deemed to be the employee or agent of the other party to the Contract.
- 2.5 <u>Severability</u>. The provisions of this Contract are severable. Any term or condition deemed illegal or invalid shall not affect any other term or condition of the Contract.
- 2.6 <u>No Parole Evidence</u>. This Contract is intended by the parties as a final and complete expression of their agreement. No course of prior dealings between the parties and no usage of the trade shall supplement or explain any terms used in this document and no other understanding either oral or in writing shall be binding.
- 2.7 <u>No Waiver</u>. Either party's failure to insist on strict performance of any term or condition of the Contract shall not be deemed a waiver of that term or condition even if the party accepting or acquiescing in the nonconforming performance knows of the nature of the performance and fails to object to it.

3 CONTRACT ADMINISTRATION AND OPERATION:

- 3.1 Records. Under A.R.S. § 35-214 and § 35-215, the Contractor shall retain and shall contractually require each subcontractor to retain all data and other "records" relating to the acquisition and performance of the Contract for a period of five years after the completion of the Contract. All records shall be subject to inspection and audit by the State at reasonable times. Upon request, the Contractor shall produce a legible copy of any or all such records.
- 3.2 <u>Non-Discrimination</u>. The Contractor shall comply with State Executive Order No. 99-4 and all other applicable Federal and State laws, rules and regulations, including the Americans with Disabilities Act.
- 3.3 <u>Audit.</u> Pursuant to ARS § 35-214, at any time during the term of this Contract and five (5) years thereafter, the Contractor's or any subcontractor's books and records shall be subject to audit by the State and, where applicable, the Federal Government, to the extent that the books and records relate to the performance of the Contract or Subcontract.
- 3.4 <u>Facilities Inspection and Materials Testing.</u> The Contractor agrees to permit access to its facilities, subcontractor facilities and the Contractor's processes or services, at reasonable times for inspection of the facilities or materials covered under this Contract. The State shall also have the right to test, at its own cost, the materials to be supplied under this Contract. Neither inspection of the Contractor's facilities nor materials testing shall constitute final acceptance of the materials or services. If the State determines non-compliance of the materials, the Contractor shall be responsible for the payment of all costs incurred by the State for testing and inspection.
- 3.5 Notices. Notices to the Contractor required by this Contract shall be made by the State to the person indicated on the Offer and Acceptance form submitted by the Contractor unless otherwise stated in the Contract. Notices to the State required by the Contract shall be made by the Contractor to the Solicitation Contact Person indicated on the Solicitation cover sheet, unless otherwise stated in the Contract. An authorized Procurement Officer and an authorized Contractor representative may change their respective

person to whom notice shall be given by written notice to the other and an amendment to the Contract shall not be necessary.

- 3.6 <u>Advertising, Publishing and Promotion of Contract</u>. The Contractor shall not use, advertise or promote information for commercial benefit concerning this Contract without the prior written approval of the Procurement Officer.
- 3.7 <u>Property of the State</u>. Any materials, including reports, computer programs and other deliverables, created under this Contract are the sole property of the State. The Contractor is not entitled to a patent or copyright on those materials and may not transfer the patent or copyright to anyone else. The Contractor shall not use or release these materials without the prior written consent of the State.

3.8 Ownership of Intellectual Property

Any and all intellectual property, including but not limited to copyright, invention, trademark, tradename, service mark, and/or trade secrets created or conceived pursuant to or as a result of this contract and any related subcontract ("Intellectual Property"), shall be work made for hire and the State shall be considered the creator of such Intellectual Property. The agency, department, division, board or commission of the State of Arizona requesting the issuance of this contract shall own (for and on behalf of the State) the entire right, title and interest to the Intellectual Property throughout the world. Contractor shall notify the State, within thirty (30) days, of the creation of any Intellectual Property by it or its subcontractor(s). Contractor, on behalf of itself and any subcontractor (s), agrees to execute any and all document(s) necessary to assure ownership of the Intellectual Property vests in the State and shall take no affirmative actions that might have the effect of vesting all or part of the Intellectual Property in any entity other than the State. The Intellectual Property shall not be disclosed by contractor or its subcontractor(s) to any entity not the State without the express written authorization of the agency, department, division, board or commission of the State of Arizona requesting the issuance of this contract.

4 COSTS AND PAYMENTS:

- 4.1 <u>Payments</u>. Payments shall comply with the requirements of A.R.S. Titles 35 and 41, Net 30 days. Upon receipt and acceptance of goods or services, the Contractor shall submit a complete and accurate invoice for payment from the State within thirty (30) days.
- 4.2 <u>Delivery</u>. Unless stated otherwise in the Contract, all prices shall be F.O.B. Destination and shall include all freight delivery and unloading at the destination.

4.3 Applicable Taxes.

- 4.3.1 Payment of Taxes. The Contractor shall be responsible for paying all applicable taxes.
- 4.3.2 <u>State and Local Transaction Privilege Taxes</u>. The State of Arizona is subject to all applicable state and local transaction privilege taxes. Transaction privilege taxes apply to the sale and are the responsibility of the seller to remit. Failure to collect such taxes from the buyer does not relieve the seller from its obligation to remit taxes.
- 4.3.3 <u>Tax Indemnification</u>. Contractor and all subcontractors shall pay all Federal, state and local taxes applicable to its operation and any persons employed by the Contractor. Contractor shall, and require all subcontractors to hold the State harmless from any responsibility for taxes, damages and interest, if applicable, contributions required under Federal, and/or state and local laws and regulations and any other costs including transaction privilege taxes, unemployment compensation insurance, Social Security and Worker's Compensation.
- 4.3.4 <u>IRS W9 Form</u>. In order to receive payment the Contractor shall have a current I.R.S. W9 Form on file with the State of Arizona, unless not required by law.

- 4.4 <u>Availability of Funds for the Next State fiscal year</u>. Funds may not presently be available for performance under this Contract beyond the current state fiscal year. No legal liability on the part of the State for any payment may arise under this Contract beyond the current state fiscal year until funds are made available for performance of this Contract.
- 4.5 <u>Availability of Funds for the current State fiscal year</u>. Should the State Legislature enter back into session and reduce the appropriations or for any reason and these goods or services are not funded, the State may take any of the following actions:
 - 4.5.1 Accept a decrease in price offered by the contractor;
 - 4.5.2 Cancel the Contract;
 - 4.5.3 Cancel the contract and re-solicit the requirements.

5 CONTRACT CHANGES:

- Amendments. This Contract is issued under the authority of the Procurement Officer who signed this Contract. The Contract may be modified only through a Contract Amendment within the scope of the Contract. Changes to the Contract, including the addition of work or materials, the revision of payment terms, or the substitution of work or materials, directed by a person who is not specifically authorized by the procurement officer in writing or made unilaterally by the Contractor are violations of the Contract and of applicable law. Such changes, including unauthorized written Contract Amendments shall be void and without effect, and the Contractor shall not be entitled to any claim under this Contract based on those changes.
- 5.2 <u>Subcontracts</u>. The Contractor shall not enter into any Subcontract under this Contract for the performance of this contract without the advance written approval of the Procurement Officer. The Contractor shall clearly list any proposed subcontractors and the subcontractor's proposed responsibilities. The Subcontract shall incorporate by reference the terms and conditions of this Contract.
- 5.3 <u>Assignment and Delegation</u>. The Contractor shall not assign any right nor delegate any duty under this Contract without the prior written approval of the Procurement Officer. The State shall not unreasonably withhold approval.

6 RISK AND LIABILITY:

6.1. Risk of Loss: The Contractor shall bear all loss of conforming material covered under this Contract until received by authorized personnel at the location designated in the purchase order or Contract. Mere receipt does not constitute final acceptance. The risk of loss for nonconforming materials shall remain with the Contractor regardless of receipt.

6.2. Indemnification

- 6.2.1 Contractor/Vendor Indemnification (Not Public Agency) The parties to this contract agree that the State of Arizona, its' departments, agencies, boards and commissions shall be indemnified and held harmless by the contractor for the vicarious liability of the State as a result of entering into this contract. However, the parties further agree that the State of Arizona, its' departments, agencies, boards and commissions shall be responsible for its' own negligence. Each party to this contract is responsible for its' own negligence.
- 6.2.2 Public Agency Language Only Each party (as 'indemnitor') agrees to indemnify, defend, and hold harmless the other party (as 'indemnitee') from and against any and all claims, losses, liability, costs, or expenses (including reasonable attorney's fees) (hereinafter collectively referred to as 'claims') arising out of bodily injury of any person (including death) or property damage but only to the extent that such claims which result in vicarious/derivative liability to the indemnitee, are caused by the act, omission, negligence, misconduct, or other fault of the indemnitor, its' officers, officials, agents, employees, or volunteers."

UNIFORM TERMS AND CONDITIONS

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6.3. Indemnification - Patent and Copyright. The Contractor shall indemnify and hold harmless the State against any liability, including costs and expenses, for infringement of any patent, trademark or copyright arising out of Contract performance or use by the State of materials furnished or work performed under this Contract. The State shall reasonably notify the Contractor of any claim for which it may be liable under this paragraph. If the contractor is insured pursuant to A.R.S. § 41-621 and § 35-154, this section shall not apply.

6.4. Force Majeure.

- 6.4.1 Except for payment of sums due, neither party shall be liable to the other nor deemed in default under this Contract if and to the extent that such party's performance of this Contract is prevented by reason of force majeure. The term "force majeure" means an occurrence that is beyond the control of the party affected and occurs without its fault or negligence. Without limiting the foregoing, force majeure includes acts of God; acts of the public enemy; war; riots; strikes; mobilization; labor disputes; civil disorders; fire; flood; lockouts; injunctions-intervention-acts; or failures or refusals to act by government authority; and other similar occurrences beyond the control of the party declaring force majeure which such party is unable to prevent by exercising reasonable diligence.
- 6.4.2 Force Majeure shall not include the following occurrences:
 - 6.4.2.1 Late delivery of equipment or materials caused by congestion at a manufacturer's plant or elsewhere, or an oversold condition of the market;
 - 6.4.2.2 Late performance by a subcontractor unless the delay arises out of a force majeure occurrence in accordance with this force majeure term and condition; or
 - 6.4.2.3 Inability of either the Contractor or any subcontractor to acquire or maintain any required insurance, bonds, licenses or permits.
- 6.4.3 If either party is delayed at any time in the progress of the work by force majeure, the delayed party shall notify the other party in writing of such delay, as soon as is practicable and no later than the following working day, of the commencement thereof and shall specify the causes of such delay in such notice. Such notice shall be delivered or mailed certified-return receipt and shall make a specific reference to this article, thereby invoking its provisions. The delayed party shall cause such delay to cease as soon as practicable and shall notify the other party in writing when it has done so. The time of completion shall be extended by Contract Amendment for a period of time equal to the time that results or effects of such delay prevent the delayed party from performing in accordance with this Contract.
- 6.4.4 Any delay or failure in performance by either party hereto shall not constitute default hereunder or give rise to any claim for damages or loss of anticipated profits if, and to the extent that such delay or failure is caused by force majeure.
- 6.5. <u>Third Party Antitrust Violations</u>. The Contractor assigns to the State any claim for overcharges resulting from antitrust violations to the extent that those violations concern materials or services supplied by third parties to the Contractor, toward fulfillment of this Contract.

7 WARRANTIES:

- 7.1 <u>Liens</u>. The Contractor warrants that the materials supplied under this Contract are free of liens and shall remain free of liens.
- 7.2 Quality. Unless otherwise modified elsewhere in these terms and conditions, the Contractor warrants that, for one year after acceptance by the State of the materials, they shall be:

- 7.2.1 Of a quality to pass without objection in the trade under the Contract description;
- 7.2.2 Fit for the intended purposes for which the materials are used;
- 7.2.3 Within the variations permitted by the Contract and are of even kind, quantity, and quality within each unit and among all units;
- 7.2.4 Adequately contained, packaged and marked as the Contract may require; and
- 7.2.5 Conform to the written promises or affirmations of fact made by the Contractor.
- 7.3 <u>Fitness.</u> The Contractor warrants that any material supplied to the State shall fully conform to all requirements of the Contract and all representations of the Contractor, and shall be fit for all purposes and uses required by the Contract.
- 7.4 <u>Inspection/Testing</u>. The warranties set forth in subparagraphs 7.1 through 7.3 of this paragraph are not affected by inspection or testing of or payment for the materials by the State.
- 7.5 Year 2000.
 - 7.5.1 Notwithstanding any other warranty or disclaimer of warranty in this Contract, the Contractor warrants that all products delivered and all services rendered under this Contract shall comply in all respects to performance and delivery requirements of the specifications and shall not be adversely affected by any date-related data Year 2000 issues. This warranty shall survive the expiration or termination of this Contract. In addition, the defense of *force majeure* shall not apply to the Contractor's failure to perform specification requirements as a result of any date-related data Year 2000 issues.
 - 7.5.2 Additionally, notwithstanding any other warranty or disclaimer of warranty in this Contract, the Contractor warrants that each hardware, software, and firmware product delivered under this Contract shall be able to accurately process date/time data (including but not limited to calculation, comparing, and sequencing) from, into, and between the twentieth and twenty-first centuries, and the years 1999 and 2000 and leap year calculations, to the extent that other information technology utilized by the State in combination with the information technology being acquired under this Contract properly exchanges date-time data with it. If this Contract requires that the information technology products being acquired perform as a system, or that the information technology products being acquired perform as a system in combination with other State information technology, then this warranty shall apply to the acquired products as a system. The remedies available to the State for breach of this warranty shall include, but shall not be limited to, repair and replacement of the information technology products delivered under this Contract. In addition, the defense of force majeure shall not apply to the failure of the Contractor to perform any specification requirements as a result of any date-related data Year 2000 issues.
- 7.6 <u>Compliance With Applicable Laws</u>. The materials and services supplied under this Contract shall comply with all applicable Federal, state and local laws, and the Contractor shall maintain all applicable license and permit requirements.
- 7.7 Survival of Rights and Obligations after Contract Expiration or Termination.
 - 7.7.1 Contractor's Representations and Warranties. All representations and warranties made by the Contractor under this Contract shall survive the expiration or termination hereof. In addition, the parties hereto acknowledge that pursuant to A.R.S. § 12-510, except as provided in A.R.S. § 12-529, the State is not subject to or barred by any limitations of actions prescribed in A.R.S., Title 12, Chapter 5.

7.7.2 <u>Purchase Orders.</u> The Contractor shall, in accordance with all terms and conditions of the Contract, fully perform and shall be obligated to comply with all purchase orders received by the Contractor prior to the expiration or termination hereof, unless otherwise directed in writing by the Procurement Officer, including, without limitation, all purchase orders received prior to but not fully performed and satisfied at the expiration or termination of this Contract.

8 STATE'S CONTRACTUAL REMEDIES:

8.1 Right to Assurance. If the State in good faith has reason to believe that the Contractor does not intend to, or is unable to perform or continue performing under this Contract, the Procurement Officer may demand in writing that the Contractor give a written assurance of intent to perform. Failure by the Contractor to provide written assurance within the number of Days specified in the demand may, at the State's option, be the basis for terminating the Contract under the Uniform Terms and Conditions or other rights and remedies available by law or provided by the contract.

8.2 Stop Work Order.

- 8.2.1 The State may, at any time, by written order to the Contractor, require the Contractor to stop all or any part, of the work called for by this Contract for period(s) of days indicated by the State after the order is delivered to the Contractor. The order shall be specifically identified as a stop work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage.
- 8.2.2 If a stop work order issued under this clause is canceled or the period of the order or any extension expires, the Contractor shall resume work. The Procurement Officer shall make an equitable adjustment in the delivery schedule or Contract price, or both, and the Contract shall be amended in writing accordingly.
- 8.3 Non-exclusive Remedies. The rights and the remedies of the State under this Contract are not exclusive.
- 8.4 Nonconforming Tender. Materials or services supplied under this Contract shall fully comply with the Contract. The delivery of materials or services or a portion of the materials or services that do not fully comply constitutes a breach of contract. On delivery of nonconforming materials or services, the State may terminate the Contract for default under applicable termination clauses in the Contract, exercise any of its rights and remedies under the Uniform Commercial Code, or pursue any other right or remedy available to it.
- 8.5 Right of Offset. The State shall be entitled to offset against any sums due the Contractor, any expenses or costs incurred by the State, or damages assessed by the State concerning the Contractor's non-conforming performance or failure to perform the Contract, including expenses, costs and damages described in the Uniform Terms and Conditions

9 CONTRACT TERMINATION:

- 9.1 <u>Cancellation for Conflict of Interest</u>. Pursuant to A.R.S. § 38-511, the State may cancel this Contract within three (3) years after Contract execution without penalty or further obligation if any person significantly involved in initiating, negotiating, securing, drafting or creating the Contract on behalf of the State is or becomes at any time while the Contract or an extension of the Contract is in effect an employee of or a consultant to any other party to this Contract with respect to the subject matter of the Contract. The cancellation shall be effective when the Contractor receives written notice of the cancellation unless the notice specifies a later time. If the Contractor is a political subdivision of the State, it may also cancel this Contract as provided in A.R.S. § 38-511.
- 9.2 <u>Gratuities</u>. The State may, by written notice, terminate this Contract, in whole or in part, if the State determines that employment or a Gratuity was offered or made by the Contractor or a representative of the Contractor to any officer or employee of the State for the purpose of influencing the outcome of the

procurement or securing the Contract, an amendment to the Contract, or favorable treatment concerning the Contract, including the making of any determination or decision about contract performance. The State, in addition to any other rights or remedies, shall be entitled to recover exemplary damages in the amount of three times the value of the Gratuity offered by the Contractor.

- 9.3 <u>Suspension or Debarment</u>. The State may, by written notice to the Contractor, immediately terminate this Contract if the State determines that the Contractor has been debarred, suspended or otherwise lawfully prohibited from participating in any public procurement activity, including but not limited to, being disapproved as a subcontractor of any public procurement unit or other governmental body. Submittal of an offer or execution of a contract shall attest that the contractor is not currently suspended or debarred. If the contractor becomes suspended or debarred, the contractor shall immediately notify the State.
- 9.4 <u>Termination for Convenience</u>. The State reserves the right to terminate the Contract, in whole or in part at any time, when in the best interests of the State without penalty or recourse. Upon receipt of the written notice, the Contractor shall stop all work, as directed in the notice, notify all subcontractors of the effective date of the termination and minimize all further costs to the State. In the event of termination under this paragraph, all documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the State upon demand. The Contractor shall be entitled to receive just and equitable compensation for work in progress, work completed and materials accepted before the effective date of the termination. The cost principles and procedures provided in A.A.C. R2-7-701 shall apply.

9.5 Termination for Default.

- 9.5.1 In addition to the rights reserved in the contract, the State may terminate the Contract in whole or in part due to the failure of the Contractor to comply with any term or condition of the Contract, to acquire and maintain all required insurance policies, bonds, licenses and permits, or to make satisfactory progress in performing the Contract. The Procurement Officer shall provide written notice of the termination and the reasons for it to the Contractor.
- 9.5.2 Upon termination under this paragraph, all goods, materials, documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the State on demand.
- 9.5.3 The State may, upon termination of this Contract, procure, on terms and in the manner that it deems appropriate, materials or services to replace those under this Contract. The Contractor shall be liable to the State for any excess costs incurred by the State in procuring materials or services in substitution for those due from the Contractor.
- 9.6 <u>Continuation of Performance Through Termination</u>. The Contractor shall continue to perform, in accordance with the requirements of the Contract, up to the date of termination, as directed in the termination notice.

10 CONTRACT CLAIMS:

All contract claims or controversies under this Contract shall be resolved according to A.R.S. Title 41, Chapter 23, Article 9, and rules adopted thereunder.

11 ARBITRATION:

The parties to this Contract agree to resolve all disputes arising out of or relating to this contract through arbitration, after exhausting applicable administrative review, to the extent required by A.R.S. § 12-1518, except as may be required by other applicable statutes (Title 41).

12 COMMENTS WELCOME:

The State Procurement Office periodically reviews the Uniform Instructions to Offerors and welcomes any comments you may have. Please submit your comments to: State Procurement Administrator, State Procurement Office, 100 North 15th Avenue, Suite 104, Phoenix, Arizona, 85007.

SOLICITATION NO.: HP861001

1. PURPOSE:

Pursuant to provisions of the Arizona Procurement Code, A.R.S. '41-2501 Et Seq., the State of Arizona, Department of Health Services (ADHS) intends to establish a contract for the materials or services as listed herein.

2. TERM OF CONTRACT:

The term of the resultant contract shall commence on the date of award and shall remain in effect for one (1) year unless terminated, canceled, or extended as otherwise provided herein.

3. CONTRACT EXTENSIONS:

By mutual written contract amendment, any resultant contract may be extended yearly for 12 months. The total contract term, including extensions, shall not exceed a total of five (5) years from the effective date of the contract.

4. CONTRACT TYPE:

X Cost Reimbursement

5. AUTHORIZATION FOR PROVISION OF SERVICES:

Authorization for purchase of services under this contract shall be made only upon ADHS issuance of a Purchase Order that is signed by an authorized agent. The Purchase Order will indicate the contract number and the dollar amount of funds authorized. The Contractor shall only be authorized to perform services up to the amount on the Purchase Order. ADHS shall not have any legal obligation to pay for services in excess of the amount indicated on the Purchase Order. No further obligation for payment shall exist on behalf of ADHS unless **a**) the Purchase Order is changed or modified with an official ADHS Procurement Change Order, and/or **b**) an additional Purchase Order is issued for purchase of services under this contract.

6. LICENSES:

The Contractor shall maintain in current status, all federal, state and local licenses and/or permits required for the operation of the business conducted by the contractor.

7. INFORMATION DISCLOSURE

The Contractor shall establish and maintain procedures and controls that are acceptable to the state for the purpose of assuring that no information contained in its records or obtained from the state or from others in carrying out its functions under the contract shall be used or disclosed by it, its agents, officers, or employees, except as required to efficiently perform duties under the contract. Persons requesting such information should be referred to the state. The Contractor also agrees that any information pertaining to individual persons shall not be divulged other than to employees or officers of Contractor as needed for the performance of duties under the contract, unless otherwise agreed to in writing by the state.

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8. KEY PERSONNEL

It is essential that the Contractor provide adequate experienced personnel, capable of and devoted to the successful accomplishment of work to be performed under this Contract. The Contractor must assign specific individuals as the key personnel.

- a. The Contractor agrees that, once assigned to work under this Contract, key personnel shall not be removed or replaced without written notice to the state.
- b. If key personnel are not available for work under this Contract for a continuous period exceeding thirty (30) calendar days, or are expected to devote substantially less effort to the work than initially anticipated, the Contractor shall immediately notify the state, and shall, subject to the concurrence of the state, replace such personnel with personnel of substantially equal ability and qualifications.

9. INDEMNIFICATION CLAUSE:

Contractor shall indemnify, defend, save and hold harmless the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) (hereinafter referred to as "Claims") for bodily injury or personal injury (including death), or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of or recovered under the Workers' Compensation Law or arising out of the failure of such contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the State of Arizona, its officers, officials, agents and employees for losses arising from the work performed by the Contractor for the State of Arizona.

This indemnity shall not apply if the contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

10. INSURANCE:

The Arizona Department of Health Services (ADHS) requires a complete and valid certificate of insurance prior to the commencement of any service or activity specified in this solicitation. The Department will notify the successful contractor(s) of the intent to issue a contract award. The successful contractor(s) must at that time submit an original copy of the attached certificate of insurance for coverage in the minimum amounts stated. The coverage shall be maintained in full force and effect during the term of the contract and shall not serve to limit any liability or any other contractor obligations.

ADHS, including all property in the care, custody and control of the Contractor(s) under any and all terms of storage and bailment for all risks or loss in the amount of stated below in the Commercial General Liability for the replacement costs.

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

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The *insurance requirements* herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, its agents, representatives, employees or subcontractors, and Contractor is free to purchase additional insurance.

A. <u>MINIMUM SCOPE AND LIMITS OF INSURANCE:</u> Contractor shall provide coverage with limits of liability not less than those stated below.

1. Commercial General Liability - Occurrence Form

Policy shall include bodily injury, property damage, personal injury and broad form contractual liability coverage.

•	General Aggregate	\$2,000,000
•	Products – Completed Operations Aggregate	\$1,000,000
•	Personal and Advertising Injury	\$1,000,000
•	Blanket Contractual Liability – Written and Oral	\$1,000,000
•	Fire Legal Liability	\$ 50,000
•	Each Occurrence	\$1,000,000

- a The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor".
- b. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

2. Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL)

\$1,000,000

a. The policy shall be endorsed to include the following additional insured language: "The State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees shall be named as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor, involving automobiles owned, leased, hired or borrowed by the Contractor".

3. Worker's Compensation and Employers' Liability

Workers' Compensation	Statutory
Employers' Liability	
Each Accident	\$ 500,000
Disease – Each Employee	\$ 500,000
Disease - Policy Limit	\$1,000,000

a. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

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b. This requirement shall not apply to: Separately, EACH contractor or subcontractor exempt under A.R.S. 23-901, AND when such contractor or subcontractor executes the appropriate waiver (Sole Proprietor/Independent Contractor) form.

4. Professional Liability (Errors and Omissions Liability)

Each Claim \$1,000,000 Annual Aggregate \$2,000,000

- a. In the event that the professional liability insurance required by this Contract is written on a claims-made basis, Contractor warrants that any retroactive date under the policy shall precede the effective date of this Contract; and that either continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning at the time work under this Contract is completed.
- b. Policy shall contain a waiver of subrogation against the State of Arizona, its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.
- c. The policy shall cover professional misconduct or lack of ordinary skill for those positions defined in the Scope of Work of this contract.
- B. <u>ADDITIONAL INSURANCE REQUIREMENTS:</u> The policies shall include, or be endorsed to include, the following provisions:
 - The State of Arizona, its departments, agencies, boards, commissions, universities and its officers,
 officials, agents, and employees wherever additional insured status is required such additional
 insured shall be covered to the full limits of liability purchased by the Contractor, even if those limits
 of liability are in excess of those required by this Contract.
 - The Contractor's insurance coverage shall be primary insurance with respect to all other available sources.
 - 3. Coverage provided by the Contractor shall not be limited to the liability assumed under the indemnification provisions of this Contract.
- C. <u>NOTICE OF CANCELLATION</u>: Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided, canceled, or reduced in coverage or in limits except after thirty (30) days prior written notice has been given to the State of Arizona. Such notice shall be sent directly to (Arizona Department of Health Services, Procurement Office, 1740 West Adams Street, Phoenix AZ 85007, Attention: Procurement Administrator) and shall be sent by certified mail, return receipt requested.
- D. <u>ACCEPTABILITY OF INSURERS:</u> Insurance is to be placed with duly licensed or approved non-admitted insurers in the state of Arizona with an "A.M. Best" rating of not less than A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.
- E. <u>VERIFICATION OF COVERAGE</u>: Contractor shall furnish the State of Arizona with certificates of insurance (ACORD form or equivalent approved by the State of Arizona) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

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All certificates and endorsements are to be received and approved by the State of Arizona before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.

All certificates required by this Contract shall be sent directly to (Arizona Department of Health Services, Procurement Office, 1740 West Adams Street, Phoenix AZ 85007, Attention: Pam Giroux). The State of Arizona project/contract number and project description shall be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATE OF ARIZONA'S RISK MANAGEMENT SECTION.

- F. <u>SUBCONTRACTORS</u>: Contractors' certificate(s) shall include all subcontractors as insureds under its policies or Contractor shall furnish to the State of Arizona separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.
- G. <u>APPROVAL:</u> Any modification or variation from the *insurance requirements* in this Contract shall be made by the Department of Administration, Risk Management Section, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.
- H. **EXCEPTIONS:** In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of Self-Insurance. If the contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university, none of the above shall apply.

11. PRICE INCREASE (1 YEAR):

The state may review a fully documented request for a price increase only after the contract has been in effect for one (1) year. A price increase adjustment shall only be considered at the time of a contract extension and shall be a factor in the extension review process. The ADHS Procurement Office and Program Manager shall determine whether the requested price increase or an alternate option is in the best interest of the state.

12. **PAYMENT:**

The Contractor shall submit to ADHS, a monthly statement of charges for the work completed under an approved project assignment in conformance with the pricing schedule of this contract. ADHS shall process the claim for prompt payment in accordance with the standard operating procedures of the state.

13. FINANCIAL MANAGEMENT:

For all contracts, the practices, procedures, and standards specified in and required by the Accounting and Auditing Procedures Manual for Arizona Department of Health Services funded programs shall be used by the Contractor in the management of contract funds and by the Department when performing a contract audit. Funds collected by the Contractor in the form of fees, donations and/or charges for the delivery of these contract services shall be accounted for in a separate fund.

<u>State Funding.</u> Contractors receiving state funds under this contract shall comply with the certified Compliance provisions of A.R.S. § 35-181.03.

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<u>Federal Funding</u>. Contractors receiving federal funds under this contract shall comply with the certified finance and compliance audit provision of the Office of Management and Budget (OMB) Circular A-122 and/or A-133, if applicable. The federal financial assistance information shall be stated in a Change Order or Purchase Order.

14. VOLUME OF WORK:

The Arizona Department of Health Services does not guarantee a specific amount of work either for the life of the contract or on an annual basis.

15. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA):

The Contractor warrants that it is familiar with the requirements of HIPAA and HIPAA's accompanying regulations and will comply with all applicable HIPAA requirements in the course of this contract. Contractor warrants that it will cooperate with the Arizona Department of Health Services (ADHS) in the course of performance of the contract so that both the ADHS and Contractor will be in compliance with HIPAA, including cooperation and coordination with the ADHS Privacy Officer and other compliance officials required by HIPAA and its regulations. Contractor will sign any documents that are reasonably necessary to keep the ADHS and Contractor in compliance with HIPAA, including, but not limited to, business associate agreements.

If requested by the ADHS, Contractor agrees to sign the "Arizona Department of Health Services Pledge To Protect Confidential Information" and to abide by the statements addressing the creation, use and disclosure of confidential information, including information designated as protected health information and all other confidential or sensitive information as defined in policy. In addition, if requested, Contractor agrees to attend or participate in HIPAA training offered by the ADHS or to provide written verification that the Contractor has attended or participated in job related HIPAA training that is: (1) intended to make the Contractor proficient in HIPAA for purposes of performing the services required and (2) presented by a HIPAA Privacy Officer or other person or program knowledgeable and experienced in HIPAA and who has been approved by the ADHS HIPAA Compliance Officer.

16. OFFSHORE PERFORMANCE OF WORK PROHIBITED:

Due to security and identity protection concerns, direct services under this contract shall be performed within the borders of the United States. Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and may involve access to secure or sensitive data or personal client data or development or modification of software for the State shall be performed within the borders of the United States. Unless specifically stated otherwise in the specifications, this definition does not apply to indirect or "overhead" services, redundant back-up services or services that are incidental to the performance of the contract. This provision applies to work performed by subcontractors at all tiers.

17. FEDERAL IMMIGRATION AND NATIONALITY ACT:

By entering into the Contract, the Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA) and all other Federal immigration laws and regulations related to the immigration status of its employees. The Contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the U.S. Department of Labor's Immigration and Control Act, for all employees performing work under the Contract. I-9 forms are available for download at USCIS.GOV

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The State may request verification of compliance for any Contractor or subcontractor performing work under the Contract. Should the State suspect or find that the Contractor or any of its subcontractors are not in compliance, the State may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

18. PANDEMIC CONTRACTUAL PERFORMANCE

- 1. The State shall require a written plan that illustrates how the contractor shall perform up to contractual standards in the event of a pandemic. The State may require a copy of the plan at anytime prior or post award of a contract. At a minimum, the pandemic performance plan shall include:
 - Key succession and performance planning if there is a sudden significant decrease in contractor's workforce.
 - b. Alternative methods to ensure there are products in the supply chain.
 - c. An up to date list of company contacts and organizational chart.
- 2. In the event of a pandemic, as declared the Governor of Arizona, U.S. Government or the World Health Organization, which makes performance of any term under this contract impossible or impracticable, the State shall have the following rights:
 - After the official declaration of a pandemic, the State may temporarily void the contract(s) in whole
 or specific sections, if the contractor cannot perform to the standards agreed upon in the initial
 terms.
 - b. The State shall not incur any liability if a pandemic is declared and emergency procurements are authorized by the Director as per A.R.S. 41-2537 of the Arizona Procurement Code.
 - c. Once the pandemic is officially declared over and/or the contractor can demonstrate the ability to perform, the State, at is sole discretion, may reinstate the temporarily voided contract(s).

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WELL WOMAN HEALTHCHECK PROGRAM

Definitions:

ADHS WWHP:	Arizona Department of Health Services Well Woman HealthCheck Program in
	Arizona, an entity of the Office of Nutrition and Chronic Disease Prevention
	Services (ONCDPS), managed by the Program Director.
AHCCCS:	Arizona Health Care Cost Containment System, Arizona's Medicaid Program.
CDC:	Centers for Disease Control and Prevention. CDC is the federal funding source
	for WWHP.
Client:	A woman who is eligible to receive WWHP services and who has been enrolled in
	the Program
Contractor's	A monthly report in which claims for reimbursement of allowable costs are
Expenditure Report	presented to the Program Director for review and approval, and then forwarded to
(CER):	ADHS WWHP financial staff for processing and payment. (Form to be provided
	by WWHP financial staff.)
Department:	Arizona Department of Health Services (ADHS)
HIPAA	Health Insurance Portability and Accountability Act
MDEs:	Minimum Data Elements are clinical information forms with aggregate data
	required by the CDC.
Operations Manual:	Location of WWHP Policies and Procedures, including reports and forms used by
	the program. The program's clinical guidelines, case management plan, and
	reimbursement rates are also part of the Operations Manual. The Operations
	Manual may be obtained from ADHS WWHP. The WWHP office is located at
	150 North 18 th Ave, Suite 310, Phoenix, AZ 85007. The manual is also available
	in an electronic format from the Regional Coordinator.
Program:	The system of services for breast and cervical cancer screening diagnosis that
	serves selected communities and functions under the auspices of the Well
	Woman HealthCheck Program of the Arizona Department of Health Services.
Program Coordinator:	Personnel hired by the Contractor to administer the contract with ADHS WWHP.
Program Director:	Personnel hired by the Arizona Department of Health Services to implement and
	monitor the Well Woman HealthCheck Program.
Reimbursement:	Payments made on the basis of claims itemized and properly justified in the
	Contractor's Expenditure Report
Reports:	All required reports and reporting information, including but not limited to, the
	Labor Activity Report, Quarterly Report, Contractor Expenditure Report, and the
	Annual Work Plan. Reports are explained in the Operations Manual. The ADHS
	WWHP may require additional reports not defined in this contract.
Service Provider:	A provider of medical services licensed or accredited within their field of medical
	expertise.
Contractor:	A service provider under a contract with ADHS. Also referred to in this Scope of
	Work as the Contractor.
WWHP:	Well Woman HealthCheck Program

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WELL WOMAN HEALTHCHECK PROGRAM

1. BACKGROUND

The Arizona Department of Health Services, Office of Chronic Disease Prevention and Nutrition Services, receives funding through a cooperative agreement with the Centers for Disease Control and Prevention (CDC) and the State of Arizona to provide a statewide breast and cervical cancer screening program, known locally as the Well Woman HealthCheck Program. The WWHP is part of the National Breast and Cervical Cancer Early Detection Program (NBCCEDP), which was authorized when the U.S. Congress passed the Breast and Cervical Cancer Mortality Prevention Act of 1990, Public Law 101-354. The Act placed the responsibility for NBCCEDP with the United States Government's Centers for Disease Control and Prevention. It also provided the foundation of NBCCEDP policies and requirements with regard to program eligibility and operations in each state.

The Breast and Cervical Cancer Mortality and Prevention Act of 1990 strictly prohibit use of NBCCEDP funds for cancer treatment. In October 2000, the U.S. Congress passed the Breast and Cervical Cancer Prevention and Treatment Act of 2000, Public Law 106-354. This law gives states the authority to provide optional Medicaid coverage to certain breast or cervical cancer patients. In the spring of 2001, the Arizona Legislature passed H.B. 2194 that authorizes the Arizona Health Care Cost Containment System (AHCCCS), effective January 1, 2002, to provide cancer treatment for certain women diagnosed through the WWHP with breast cancer, pre-cancerous cervical lesions and cervical cancer. To be eligible for treatment, women must be screened through the Well Woman HealthCheck Program on or after April 1, 2001, be under the age of 65, a resident of Arizona, have no credible health insurance coverage, and be a U.S. citizen or qualified alien.

Eligibility for Enrollment in the WWHP System:

To qualify as a client for breast and cervical cancer screening and diagnostic services under the Well Woman HealthCheck Program:

- A. The woman's income must not exceed 250% of the Federal Poverty Level established annually by the Federal Register.
- B. She must be a permanent resident of Arizona, or have been in the State for at least one day with the intention of establishing permanent residence in Arizona.
- C. She must be uninsured or under-insured. Under-insured is defined as health insurance that does not cover preventative health care, or where the unmet deductible exceeds \$100.

Special attention and priority is given to enrollment of traditionally underserved populations (racial and ethnic minorities, women with disabilities, women partnering with women) outside of the mainstream of patient care.

Women 65 years of age or older:

- D. Who do not have Medicare Part B may be enrolled in the Well Woman HealthCheck Program.
- E. Women with an intact cervix or history of cervical neoplasia are eligible to receive Pap test screening in accordance with the WWHP cervical screening policy.
- F. The annual clinical breast examination and pelvic examination are included in the office visit reimbursement, an allowable expense which may be included in the Contractor's Expense Report.
- G. If diagnosed with cancer, this population of women is not eligible to receive treatment services under the Breast and Cervical Cancer Prevention and Treatment Act of 2000.
- H. These women, though they do not have Part B, Medicare, will be eligible for other benefits through Medicare, Part A.

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These women, when possible, should be referred to healthcare organizations or agencies providing benefits provided under Medicare Parts A and B. If a client is unable to pay Medicare premiums she may be eligible for assistance under AHCCCS.

Women 40 – 64 years of age:

- I. Women 50 64 years of age are the priority population for mammography screening services.
- J. Women 50 years of age and older must account for 75% of the mammography services, utilizing federal funding provided to WWHP contractors.
- K. Mammography services, utilizing State funding, will be provided to women 40-49 years of age.
- L. Women with an intact cervix or history of cervical neoplasia are eligible to receive Pap test screening in accordance with the WWHP cervical screening policy.
- M. The annual clinical breast examination and pelvic examination are included in the office visit reimbursement.

Women under 40 years of age:

- N. Women less than 40 years of age may only be enrolled for breast cancer screening and diagnostic services if they exhibit clinically confirmed symptoms of breast cancer.
- O. Once the client's abnormality has been resolved and the recommendation is to return to routine screening intervals, the client should be removed from WWHP rolls and referred to the local Title V (Maternal and Child Health Service Block Grant) or Title X (Arizona Family Planning) program. Women 18-64 years of age may be screened for cervical cancer.

Eligibility for Treatment:

Only certain women screened through the WWHP are eligible for treatment. Treatment is provided through AHCCCS. Each eligible woman who has been clinically diagnosed with breast or cervical cancer or precancerous cervical lesions requiring treatment, will fill out an AHCCCS eligibility form. The Contractor is responsible for facilitating completion of the form and forwarding the application to AHCCCS for verification and approval.

Women not eligible for treatment services under the Breast and Cervical Cancer Prevention and Treatment Act of 2000 must be referred to clinicians willing to donate and/or provide services on a sliding fee schedule based on the woman's income and ability to pay. Available donated funds from foundations and/or organizations may be used to offset the treatment costs for these women. Contractor's choosing to serve women not eligible for treatment under the Breast and Cervical Cancer Prevention and Treatment Act of 2000, must guarantee treatment within sixty (60) days from the date of diagnosis. If subcontractors are unable to access treatment services in a timely fashion, future screening efforts may be limited to only those women eligible under the Breast and Cervical Cancer Prevention and Treatment Act of 2000.

The Well Woman HealthCheck Program receives limited treatment grant funding from the Susan G. Komen Breast Cancer Foundation to provide breast cancer treatment services to women who do not qualify for the Breast and Cervical Cancer Treatment Program. If funding is available, women who do not quality for the Breast and Cervical Cancer Treatment Program may be eligible for treatment funds. Treatment funding requires 100% of funds go to direct service with no funds allocated for any other component such as recruitment, education, administration, equipment, quality assurance, indirect costs, or medical direction. The Contractor will contact the WWHP's Clinical Quality Manager with referral information to determine if funding is available. The Contractor must ensure that treatment funds comply with the following:

A. Treatment services to identified women may be provided directly or through contracts with qualified Service Providers. Women receiving treatment funds shall not be charged for covered services. Reimbursement rates are set in accordance with Medicare Part A and Part B allowable rates and reimbursement shall not exceed established Medicare rates.

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B. Prior to the initiation of treatment, the Contractor shall obtain an estimate of the cost of each component of care to limit treatment costs to \$40,000 for each woman and insure each provider accepts payment for services as payment in full.

Covered services include:

- Inpatient treatment services: Radical or modified mastectomy of one or both breasts, lumpectomy, imaging studies, medication, hospital and surgical fees, laboratory, pathology, and other ancillary costs associated with the treatment of breast cancer as outlined and agreed upon in the patient care plan.
- 2) Outpatient treatment services: Surgical consultation, imaging studies, radiation, chemotherapy, office visits, medication, laboratory, pathology, and other ancillary outpatient costs associated with direct care costs as outlined and agreed upon in the patient care plan.
- C. The Contractor shall implement a case management system to monitor timely and appropriate follow-up. To assure quality in case management, the Contractor shall comply with the following:
 - 1) The time from diagnosis to treatment shall be less than 60 days.
 - 2) A treatment plan shall be established for each woman receiving funds and submitted to the Clinical Quality Manager for review and approval.

2. **PURPOSE**

The purpose of this Request for Proposal (RFP) is to establish contracts that provide comprehensive Breast and Cervical Cancer Screening Programs, known locally as The Well Woman HealthCheck Program. The WWHP provides services in accordance with Public Law 101-354, the Breast and Cervical Cancer Mortality Prevention Act of 1990. The Department, WWHP Contractor, WWHP Service Providers, and other partners work together to accomplish this mandate by the program components:

- Management
- Partnerships and Coalition Development
- Public Education and Recruitment
- Professional Development
- Quality Assurance and Improvement
- Screening, Referral, Tracking, Follow-up Case Management, and Re-screening
- Data Management and Surveillance
- Evaluation

Please note: Detailed information describing the program, its components, and its policies and procedures is maintained in the WWHP Operations Manual, available through the Program Director.

Contractors are currently needed to service these areas:

- Cochise County
- Santa Cruz County
- Coconino and Navajo Counties
- Yuma, La Paz and Mohave Counties

3. GOALS

The Contractor shall develop, implement and evaluate a Well Woman HealthCheck Program that includes:

- A. Ongoing outreach and the recruitment of eligible women;
- B. Providing accessible, timely, and quality breast and cervical cancer screening services;
- C. Active participation in coalitions that will assist the Well Woman Health Check Program:
 - 1) Improve and expand WWHP services

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- 2) Identify and partner with referral resources within local communities
- 3) Coordinate community services to reduce duplicative efforts
- 4) Secure accessible treatment and follow-up services for WWHP women diagnosed with cancer that are ineligible for treatment services under the Breast and Cervical Cancer Prevention and Treatment Act of 2000.

4. TASKS/ METHODS OF ACCOUNTABILITY

A. Staffing and Reporting:

The Contractor shall hire and retain a Program Coordinator, funded by WWHP, to perform functions necessary for compliance with the following program components.

- Labor Activity Reports shall reflect actual WWHP hours of staff time for reimbursement and are
 to be maintained in Contractor files for audit purposes. When staff changes occur, the
 Program Director shall be notified in writing within fifteen (15) days.
- 2) If key personnel are not available for work under this contract for a continuous period exceeding thirty (30) calendar days, or are expected to devote substantially less effort to the work than initially anticipated, the Contractor shall immediately notify the Program Director, and shall replace such personnel with personnel substantially equal in ability and qualifications within thirty (30) days.
- 3). In-kind Contribution Logs shall be signed, dated and submitted in the Quarterly Report. An In-kind match is a donation of funds, materials, services or time that directly supports WWHP activities and clients. Treatment services are not an In-kind match, nor are any services or other contributions made by agencies or organizations receiving federal grant funding.
- 4) The Contractor shall conduct Service Provider chart audits and report results in each Quarterly Report.
- 5) The Contractor shall submit monthly Contractor Expenditure Reports (CER) to the Program Director for reimbursement with accurate and complete forms. Services shall be billed within sixty (60) days of the date of service. Reimbursement may be denied for services billed after 60 days of the date of service.
- 6) Final CER billing shall be received by the Program Director no later than sixty (60) days after the end of the budget period. Reimbursement will be denied for any outstanding claims submitted beyond that date.
- 7) All WWHP Contractor Program Coordinators shall be required to attend the ADHS WWHP quarterly meetings. Travel expenses shall be provided for in the budget given in the Price Sheet. Travel expenses shall not exceed amount limits set by the State of Arizona and claims shall conform to standards established by ADHS. Documentation shall be maintained in Contractor's files for audits.
- 8) The Contractor shall document plans and performance as described herein in tasks one (1) to seven (7) using Program authorized reporting formats.

B. Claims for reimbursement of allowable expenses:

 CLIENT TRANSPORTATION. The Contractor shall coordinate and provide transportation for clients, if necessary, to screening and to diagnostic appointments. Transportation expenses are reimbursed at AHCCCS rates. Supporting documentation must be maintained in the Contractor's files for audits.

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- DIRECT CLIENT (PATIENT CARE) SERVICES. The Contractor shall report all expenses related to WWHP screening and diagnosis. Supporting documentation shall be attached to the monthly CER. Documentation includes MDEs and all related items.
- 3) NON-CLIENT COSTS. Documentation related to administrative and travel expenses is not to be submitted with the CER but shall be retained in the Contractor's offices and available on demand to representatives of ADHS WWHP and to program auditors. For the purposes of this contract, documentation pertains to sales receipts and any other form of invoices for purchases of goods or services, documentation related to compensation of personnel and employment-related costs, documentation for public education expenditures, documentation for staff travel expenditures (ADHS WWHP Mileage Log and receipts for travel-related expenses), and receipts for all other administrative costs. Contractor shall keep documentation and receipts on file at the Contractor offices, and these shall be made available on demand to representatives of ADHS WWHP and to program auditors.

C. Tracking and reporting of operational and financial information and the Contractor's responsibility to observe screening rates, spending ratios and spending limits:

- The Contractor shall closely track the application of funds and shall maintain an internal accounting system that indicates the real-time totals of payments and the balance of unexpended funds for each cost component of the program and for each of the funding sources. The Contractor shall not exceed budgeted amounts and agrees to notify ADHS WWHP well in advance of any depletion of budgeted funds. The Contractor shall use at least ninety percent (90%) of budgeted funds, failure to meet the ninety percent (90%) spending threshold may result in decreased funding available in subsequent contract years.
- 2) Rates of performance, expressed in the budget of this contract as the number of women to be screened, are obligatory. In signing the Offer and Acceptance, the Contractor agrees to achieve the stated screening number and recognizes that an anticipated failure to do so will result in withdrawal of funding.
- 3) The Contractor shall assure that expenditures for costs incurred in screening and diagnostics procedures are not duplicated in payments of salaries or employee-related expenses for personnel who conduct those same procedures.

D. Screening, Diagnostic and Treatment Services.

- 1) The Contractor shall provide breast and cervical cancer screening services with timely and appropriate diagnostic and treatment services in accordance with service and reimbursement policies set forth by the Operations Manual, the Clinical Guidelines provided by ADHS, and the Medicare Reimbursement Schedule. It is the Contractor's responsibility to:
 - Provide WWHP services to enrolled women directly or through contracts with qualified Service Providers.
 - b. Ensure that women enrolled in WWHP shall not be charged for covered services.

Reimbursement rates are set in accordance with Medicare Part B allowable rates. New rates are effective every year once available and as distributed by the WWHP. A listing of maximum reimbursement rates is provided to each contractor by ADHS each year and a copy is maintained in the operational manual.

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Covered services include:

A. Screening services:

Breast - An annual clinical breast examination (CBE), and screening mammography.

<u>Cervical</u> - The pelvic examination and the Pap smear must be done in accordance with the WWHP Clinical Guidelines. To be eligible for Pap test screening:

- 1. Women must have an intact cervix or history of cervical neoplasia.
- 2. Women with three documented normal Pap smears within sixty (60) months should be screened at an interval of every three (3) years.
- Women with abnormal Pap smears may be screened at intervals defined in the WWHP guidelines, or at the Service Provider's discretion, within reason (within reason will be determined by the WWHP Medical Director on each individual case).
- 4. The use of liquid-based cytology is only reimbursed bi-annually and after three documented normal Pap tests within sixty (60) months, a women should be screened at an interval of every three (3) years.
- 5. Women with abnormal liquid based Pap tests may be screened at intervals defined in the WWHP guidelines.
- B. Diagnostic services: Covered diagnostic services are reimbursed in accordance with amounts listed by ADHS WWHP in Schedule A of the Medicare Reimbursement Rates.
- 3). The Contractor shall implement a case management system to assess the need for case management for abnormal screening results and monitor timely and appropriate follow-up as defined in the WHHP guidelines. To assure quality in case management, the Contractor shall comply with the following:
 - a. The time from screening to diagnosis shall be less than sixty (60) days.
 - b. The time from diagnosis to treatment shall be less than sixty (60)days.
 - Women diagnosed with breast or cervical abnormalities are followed using the WWHP Clinical Guidelines.

E. Quality Assurance

- 1) The Contractor and Service Providers shall respond within five (5) days to communications concerning quality assurance issues.
- 2) Lost to follow-up for abnormal results is defined in the Operations Manual as not being able to contact a woman for follow-up services or even to inform of results. Lost to follow-up cases may not be closed as lost to follow-up until the appropriate WWHP procedures have been executed and documented in the clients' chart, and until a copy of the special form to report lost to follow-up has been sent to the Clinical Quality Manager. A woman cannot be declared lost to follow-up unless significant documented efforts have been made to locate the woman, including following notification requirements.
- 3) Quality standards shall include:

The Contractor and all subcontractors will obtain and maintain the following current documents: license(s) or certification(s) and liability insurance. The Contractor shall maintain a secured file of all such documents that will be available for review at anytime.

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- a. Personnel: All Medical Doctors (M.D.s) or Doctors of Osteopathy (D.O.s) providing services under this contract shall be AHCCCS providers and currently licensed under the provisions of the Arizona Revised Statutes, Title 32, Chapter 13 or 17. All other personnel providing services shall be registered, licensed, or board certified in Arizona in their respective fields, as applicable.
- b. Facility: To be approved for payment, all mammography reports shall be submitted using the language of the American College of Radiology (ACR) lexicon, also known as BI-RAD System™. All laboratory facilities used by the Contractor and its subcontractors shall adhere to the standards of the Clinical Laboratory Improvement Act (CLIA) (1988), and maintain the appropriate CLIA certification. To be approved for payment, all Pap test reports shall be submitted using the current Bethesda System of reporting.
- 4) Service Provider contracts shall provide that the Contractor, Regional Coordinator and other ADHS WWHP representatives shall have access to review WWHP client records, and policy and procedure statements. Review is necessary to monitor compliance with WWHP protocols and to manage clinical quality.
- 5) WWHP client records shall be maintained by Service Providers for up to ten (10) years to ensure patient care. After ten (10) years, the client records may be destroyed in a manner consistent with HIPAA regulations.
- 6) Each Contractor is responsible for ensuring (1) that the Contractor and all subcontractors provide the Program Director with legible copies of procedure reports/results in addition to properly completed WWHP MDEs; and (2) that Service Providers understand and follow clinical guidelines and program policies/procedures.
- 7) Sub-contracts with clinicians (breast and cervical) shall be with AHCCCS registered Service Providers. In the event a woman's diagnostic work-up is positive for cancer or pre-cancerous cervical lesions, and the client's treatment is received through AHCCCS, AHCCCS will cover the cost of treatment and diagnostic procedures. By sub-contracting with AHCCCS registered Service Providers, AHCCCS can pay the Service Provider directly for the diagnostic services rendered.
- **F.** Partnerships and Coalition Building The Contractor is responsible for participating in coalitions and/or partnerships focused on improving services or access to services for breast and cervical cancer issues. To accomplish this, the Contractor shall:
 - Participate in local meetings of groups, organizations, and agencies such as, but not limited to, the American Cancer Society, Susan G. Komen Breast Cancer Foundation Affiliates, the Arizona Comprehensive Cancer Control Coalition, ethnic and cultural coalitions, and health care coalitions. The purpose of this participation is to establish and maintain local networking opportunities for identifying treatment opportunities and public awareness.
- G. Local Public Education and Recruitment Activities The Contractor shall:
 - 1) Develop and implement a <u>minimum of four (4)</u> activities focused on breast and cervical cancer, using public education and recruitment methods identified as appropriate for the local service area by key personnel.
 - 2) Develop and implement recruitment strategies to recruit eligible women from priority populations (racial and ethnic minorities, women with disabilities, women partnering with women).
 - Develop strategies to ensure a client returns on an annual basis for appropriate screening.
 - 4) Develop and implement recruitment efforts of clients to ensure utilization of all funds budgeted.

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H. Local Professional Development - The Contractor shall:

- Develop a minimum of one (1) activity that addresses the continuing professional development needs in connection with breast and cervical cancer screening, diagnosis and treatment. WWHP Service Providers shall be provided opportunities to be involved in all breast and cervical cancer clinical education activities relating to breast and cervical cancer.
- 2) Work closely with the ADHS WWHP and others to assess and address local professional development needs.
- 3) The Contractor shall document activities and evaluation findings related to TASK H in the Quarterly Reports.

I. Screening Quotas

- The Contractor for Cochise County shall screen six hundred forty-one (641) women in Cochise County.
- 2. The Contractor for Santa Cruz County shall screen four hundred eighty- five (485) women in Santa Cruz County.
- 3. The Contractor for Coconino and Navajo Counties shall screen seven hundred seven (707) women in Coconino and Navajo Counties.
- 4. The Contractor for Yuma, La Paz and Mohave Counties shall screen seven hundred fifty-four (754) women in Yuma, LaPaz, and Mohave Counties.

All screenings are to be completed between July 1, 2007 and June 30, 2008.

5. CONTRACTOR DELIVERABLES

- a. The Contractor shall provide ADHS with lists of all Service Providers at the beginning of each contract year and as Service Providers are removed and/or added. Copies of contracts with Service Providers shall be kept on file at the Contractor offices for audit purposes.
- b. The Contractor shall provide documentation of activities and items related to TASK F in the Quarterly Reports.
- c. The Contractor shall provide documentation of activities and evaluation of the tangible results of the activities related to TASK G in the Quarterly Reports.
- d. Annual Work Plan is due thirty (30) days after signing the contract and annual amendment.
- e. Quarterly Reports are due thirty (30) days after the end of each quarter.

Report Requirements:

When reporting requirements are not met, payment may be withheld.

6. NOTICES, CORRESPONDENCE, REPORTS AND INVOICES

a. Notices, correspondence, reports and invoices from the Contractor to ADHS shall be sent to:

Well Woman HealthCheck Program/Program Director Arizona Department of Health Services 150 N. 18th Avenue, Suite 310 Phoenix, Arizona 85007

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۶.	Notices, Correspondence and Reports <u>from ADHS to the Contractor</u> shall be sent to.
	Organization:
	Attention:
	Street Address:
	City, State and Zip Code:
	Telephone:
	Email:
Э.	Payments from ADHS to the Contractor shall be sent to:
	Organization:
	Attention:
	Street Address:
	City, State and Zip Code:



OFFER AND ACCEPTANCE

Solicitation NO.: HP861001

ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 W. Adams, Room 303 Phoenix, Arizona 85007 (602) 542-1040 (602) 542-1741 Fax

Submit this form with an original signature to the:

Arizona Department of Health Services Office of Procurement 1740 West Adams, Room 303 Phoenix, Arizona 85007

The Undersigned hereby offers and agrees to furnish the material, service or construction in compliance with all terms, conditions, specifications and amendments in the solicitation.

Arizona Transaction (Sales) Privil	ege Tax License No:	For Clarification of this Offer, Contact	t:
Federal Employer Identification N	No:	Name: Telephone: FAX:	
Com	pany Name	Signature of Person	Authorized to Sign Offer
A	Address	Print	red Name
City, St	ate, ZIP Code		Title
	OFFER ACCEPTANCE AND C	ONTRACT AWARD (For State of Arizona Use	o Only)
Your Offer is hereby accepted and the Contractor's Offer as		d. The Contractor is now bound to բ	perform based upon the Solicitation
This Contract shall henceforth	n be referred to as Contract Number	: HI	P861001-
			rial, service or construction under se document or written notice to
State of Arizona	Awarded this	day of	, 2007
	PROCUREMENT OF	FICER	

PRICE SHEET / FEE SCHEDULE SOLICITATION NO.: HP861001

PRICE SHEET/FEE SCHEDULE

COST REIMBURSEMENT	AMOUNT
PERSONNEL AND ERE	\$
SCREENING AND DIAGNOSTIC *(Payment for covered services will be made per reimbursement rates in accordance with current Medicare Part B allowable rates and as provided on the Purchase Order)	\$
TREATMENT SERVICES *(Payment for covered services will be made per reimbursement rates in accordance with current Medicare Part A and Medicare Part B allowable rates as provided on the Purchase Order)	\$
INDIRECT	\$
OTHER OPERATING EXPENSES	\$
TOTAL	\$

Note: With prior consent of the Well Woman Healthcheck Program Director and as approved on the CER, the contractor is authorized to transfer up to a maximum of twenty percent (20%) of the total budget between line items. Transfers exceeding Twenty percent (20%) or to a non-funded line item shall require an amendment. The Contractor must maintain federal funding requirements.

Authorization for Provision of Services:

Authorization for purchase of services under this contract shall be made only upon ADHS issuance of a Purchase Order that is signed by an authorized agent. The Purchase Order will indicate the contract number and the dollar amount of funds authorized. The Contractor shall only be authorized to perform services up to the amount on the Purchase Order. ADHS shall not have any legal obligation to pay for services in excess of the amount indicated on the Purchase Order. No further obligation for payment shall exist on behalf of ADHS unless **a**) the Purchase Order is changed or modified with an official ADHS Procurement Change Order, and/or **b**) an additional Purchase Order is issued for purchase of services under this contract.

^{*}With exceptions based on special funding.



CERTIFICATE OF INSURANCE

ARIZONA DEPARTMENT OF HEALTH SERVICES

1740 West Adams Street, Room 303 Phoenix, Arizona 85007 (602) 542-1040 (602) 542-1741 -FAX

Solicitation No.: HP861001 SAMPLE

PRIOR TO COMMENCING SERVICES UNDER THIS CONTRACT, THE CONTRACTOR MUST FURNISH THE DEPARTMENT, CERTIFICATION FROM INSURER(S) FOR COVERAGES IN THE MINIMUM AMOUNTS AS STATED BELOW, THE COVERAGES SHALL BE MAINTAINED IN FULL FORCE AND EFFECT DURING THE TERM OF THIS CONTRACT, AND SHALL NOT SERVE TO LIMIT ANY LIABILITIES OR ANY OTHER CONTRACTOR OBLIGATIONS

NAME AND ADDRESS OF INSURANCE AGENCY		^		COMPANY LETTER	COMPANIES AFFORDING C	OVERAGE	
			Α				
			В				
Name And A	Address	s of Insured	С				
			D				
Thi	s is to d	certify that the policies of insurance liste	d below have l	been iss	sued to the insured name	ed above and are in force at t	his time
Company		T of L	D-1: N	.1	Policy Expiration	Limits of Liab	ility
Letter		Type of Insurance	Policy Nun	nber	Date	Minimum – Each O	ccurrence
		Comprehensive General Liability				Bodily Injury	
		Premises Operations				Per Person	\$1,000,000
		Contractual				Each Occurrence	\$2,000,000
		Independent Contractors				Property Damage	\$1,000,000
		Products/Completed Operations				OR	
		Personal Injury				Bodily Injury	
		Broad Form Property Damage				AND	
		Explosion & Collapse (If Applicable)				Property Damage	\$1,000,000
		Underground Hazard (If Applicable)				Combined	
		Comprehensive Auto Liability Including Non-Owned (If Applicable)				Same as Above	
		Jmbrella Liability				Necessary if Underlying Not Above Minimum	
		Workmen's Compensation and Employer's Liability				Statutory Each Accident	\$500,000
		Other					
State of Arizona and the Department named above are added as insured as required by statue, contract, purchase order or otherw. It is agreed that any insurance available to the named insured sh of other sources that may be available.			wise requested. affect the coverage available to the State without thirty (30) days written notice to				s written notice to UNTERSIGNED
Name and Address of Certificate Holder:							
				Date 1	Issued —		
					Autho	orized Representative	
					- 1441.		

ATTACHMENT 1

SOLICITATION NO.: HP861001

Offeror's Experience

Offeror shall submit three (3) completed forms as part of its Proposal.

Offerors are required to submit information about PAST experience to verify performance using this form. Insert the information as requested. Responses shall include the details of at least three (3) individual contracts for services related to those described in this RFP.

Reference Contract Title:			
Contract Term / Dates of	Work	through _	
Geographic Area Served:			
Narrative of past experien similar to those described		NUMBER of past contracts the	e Offeror has had with experience
Reference Company:			
Contact Name and Title: _			
Telephone:	Address:		_ City/State/Zip:

ATTACHMENT 2

SOLICITATION NO.: HP861001

KEY PERSONNEL

INSTRUCTIONS:

List all key personnel by name, position and/or title, responsibilities and percent of time assigned to this RFP.

Name	Position/Title	Responsibilities	% Time Assigned to Contract

Note: Offeror shall attach a resume for each of the key personnel proposed.

EXHIBIT 1

SOLICITATION NO.: HP861001

Arizona Department of Health Services	CONTRACTOR'S EXPENDITURE REPORT				4A . □ Cost Reimbursement -		
Accounting/Contracts	1. Contract Number			P.O. #		Cumulative Actual Expenditures	
1740 W. Adams Street Phoenix, Arizona 85007	2. Contractor Name		= 1	☐ Fixed Price			
Filderia, Arizoria 85007	3. Title of Program				4B.	☐ Periodic Report	
	4. Reporting Period					☐FINAL REPORT	
Contractor's Detailed S	Statement of Expend	itures and Fixed P	rice		Invoice #		
5. COST REIMBURSEMENT		Approved Budge	Р	rior Report Period Year to	Current Reporting Period	Total Year to Date	
(Actual Expenditures)				Date Expenditures	Expenditures	Expenditures	
A. Account Classification:		(a)		(b)	(c)	(d)	
Personal Services			9	-		\$ -	
ERE/Fringe			\$			\$ -	
Professional and Outside Services		\$	- 9	4	\$ -	\$ -	
In State Travel Expenses		-	\$	i e	\$ -	\$ -	
Out of State Travel Expenses		\$	- 9		\$ -	\$ -	
Operating Expenses			9	\$ -		\$ -	
Capital Outlay Expenses		\$	- 9		\$ -	\$ -	
Other (Expenses)			9	<u> </u>	\$ -	\$ -	
Indirect (If authorized)			9			\$ -	
TOTAL		\$	- 9		\$ -	\$ -	
ADHS USE ONLY	THIS SEC	TION FOR ADHS AC	COUNTIN	IG USE ONLY	7. CONTRACTOR CERTIFICA	том	
	Total Expenditures or total	al Fixed Price			I certify that this report has be the best of my knowledge an		
ADHS PROGRAM COORDINATOR CERTIFICATION:	Adj (ifrequired):				expenditures and fixed price	information is valid, based	
Performance satisfactory for payment	Less: Year to date payme	ents	·		upon our official accounting and consistent with the terms		
Performance unsatisfactory, withhold payment	Adj (ifrequired):		2.5		understood that the contract the Department of Health Ser		
☐ No payment due	Net payment due:				information provided in this	•	
	Index	PCA	AY	Amount			
PROGRAM COORDINATOR SIGNATURE/DATE	5	- :	- T	AUTHORIZED CONTRACTOR	'S SIGNATURE/TITLE/DATE		
ADHS/BFS/F-110 (Rev. 10/20/2004) 11-04	74	*	- <u> —</u>	eparer's Name and Phor	_ ne #		

EXHIBIT 1A

SOLICITATION NO.: HP861001

Contractor's Expenditure Report (CER) Instructions

This is a multi-purpose form for use by agencies who have a Negotiated Service Contract with the Arizona Department of Health Services. It should be filled out, signed by an authorized person and mailed to the Department not later than the 15th day of the month following the expenditure period or in accordance with the contract. Later submission will delay the allotment of contract funds for the following month.

1.	Contract Number	
2.	Contractor's Name	
3.	Title of program	
4.	Reporting Period Covered: From To	
	Α. Ο	Check appropriate box:
		Cost Reimbursement – Cumulative Actual expenditures from the beginning of the Contract Period.
		☐ Fixed Price – reimbursement type contract.
	В. С	Check appropriate box.
5.	Detailed : ITEM a.	statement of expenditures (Cost Reimbursement) Approved budget indicates the total budget for the current contract term. The Line Item Budget per the contract price sheet must be shown.
	ITEM b.	Prior Report Period Year to Date Expenditures are taken from Column D (Total Year to Date Expenditures) of the CER for the prior reporting period.
	ITEM c.	Current Reporting Period Expenditures are accumulated expenses incurred from the beginning of the Reporting Period Covered, broken down by line item.
	ITEM d.	Total Year to Date Expenditures = Column B (Prior Report Period Year to Date Expenditures) plus Column C (Current Reporting Period Expenditures).
6.	Detailed Statement of Fixed Price Contracts A. Type of Unit – From unit description/deliverable on price sheet.	
	ITEM 1.	Rate per Unit from contract price sheet.
	ITEM 2.	Number of Units Provided for the current Reporting Period.
	ITEM 3.	Item (1) times Item (2) = Total Funds Earned this Reporting Period.
	ITEM 4.	Prior Report Period Year to Date Funds Earned are taken from Column 5 (Total Year to Date Funds Earned) of the CER for the prior reporting period.
	ITEM 5.	Item (3) plus Item (4) = Total Year to Date Funds Earned.

For Processing, mail or forward to: the Arizona Department of Health Services.

7.

Contractor Certification: it is the responsibility of the Chief Executive Officer of the reporting agency to insure valid representation of the agency's expenditures or units reported on Fixed Rate Contracts. Once satisfied, the Chief Executive Officer must sign and date the report. Only an original signature will be accepted